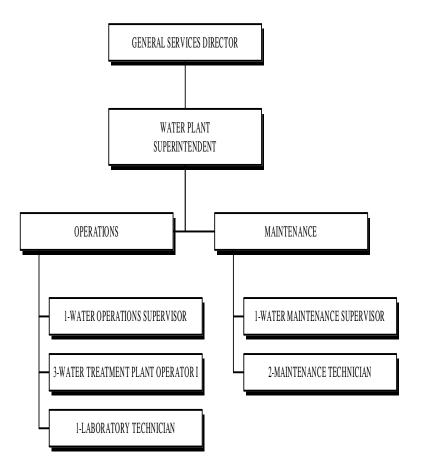
# GENERAL SERVICES DEPARTMENT WATER UTILITY STAFF



POSITION TITLE	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>
Water Plant Superintendent	1.0	1.0	1.0	1.0
Utilities Mechanic	1.0	*0.0	0.0	0.0
Water Maintenance Supervisor	0.0	*1.0	1.0	0.0
Laboratory Technician	1.0	1.0	1.0	1.0
Water Plant Operator I	3.0	3.0	3.0	3.0
Water Operation Supervisor	1.0	1.0	1.0	1.0
Maintenance Technician	1.0	*2.0	2.0	2.0
Senior Maintenance Aide	1.0	*0.0	0.0	0.0
Maintenance Aide (Water)	<u>2.0</u>	* <u>0.0</u>	<u>0.0</u>	<u>0.0</u>
Total	11.0	9.0	9.0	9.0

<sup>\*</sup> One Utilities Mechanic reclassified to Water Maintenance Supervisor; two Maintenance Aide positions eliminated; one Senior Maintenance Aide eliminated; and one Maintenance Technician position added in FY 2011.

#### **PROGRAM HIGHLIGHTS**

#### WATER UTILITY FUND

SERVICE INDICATOR	<u>2010</u>	<u>2011</u>	<u>2012</u>	<u>2013</u>
1. Water Production (MGD)	4.50	4.31	4.50	4.50

#### **2013 GOALS**

- 1. Do not exceed the MCL limit level(s) of the Safe Drinking Water Act requirements.
- 2. Complete the capital project to repair the concrete in the sedimentation basin and equipment, as recommended in the Water Master Plan Phase II.
- 3. Continue to reduce electrical consumption and chemical addition at the Water Treatment Plant.
- 4. Continue the upgrades to the Water Treatment Plant SCADA system for enhanced control and operation of the water pump stations and water plant.
- 5. Continue to pursue funding opportunities from the State and Federal governments to provide enhanced security features at the plant and remote facilities.
- 6. Continue to expand the computerized maintenance management system for the Water Treatment Plant and pumping stations.
- 7. Obtain engineering services for the design and construction administration of the chemical process improvements CIP at the Water Treatment Plant, as recommended by the Master Plan Phase II.
- 8. Complete the capital improvement at the Water Treatment Plant and Pump Station #2, as recommended by the Master Plan Phase II.

#### **2012 GOALS STATUS**

- 1. Do not exceed the Maximum Contaminant Limit level(s) of the Safe Drinking Water Act requirements.

  9-Month Status: The Water Treatment Plant continues to comply with all the Safe Drinking Water Acts, with no Maximum Contaminant limit levels exceeded.
- 2. Complete Phase III of the Water Master Plan, which is an assessment of the water distribution and storage systems.
  - <u>9-Month Status</u>: Phase III of the Master Plan is near completion, with an anticipated delivery date of May 2012, including the water model and training.
- 3. Complete the capital project to repair the concrete in the sedimentation basin and equipment as recommended in the Water Master Plan, Phase II.
  - 9-Month Status: Substantially complete.
- 4. Accomplish the conditions of the Federal ARRA funding requirements to replace the water filter wash water pumps as recommended in the Water Master Plan, Phase II. Funding to provide 50% principal forgiveness of the City's debt.
  - 9-Month Status: Complete.
- 5. Continue the upgrades to the Water Treatment Plant SCADA system for better control and operation of the water pump station and water plant.
  - 9-Month Status: Complete.

#### **PROGRAM HIGHLIGHTS**

- 6. Continue to pursue funding opportunities from the State and Federal governments to provide enhanced security features at the plant and remote facilities.
  - 9-Month Status: Continuing to pursue.
- 7. Continue to expand the computerized maintenance management system for the water treatment plant and pump stations.
  - <u>9-Month Status</u>: Ongoing. Of particular note, the Water Treatment Plant maintenance staff has completed over 20,000 preventative maintenance work orders since the program began in 2001.
- 8. Continue to utilize the Merrimack County Correctional volunteer work force at the Water Treatment Plant. 9-Month Status: Presently re-evaluating.

#### ADDITIONAL 2012 ACCOMPLISHMENTS:

- 1. Water Treatment Plant staff has reduced both electricity and chemicals consumption.
- 2. Eliminated second shift. All personnel are now working a single, eight-hour per day shift.
- 3. Reduced the holiday schedule from eight hour work shifts to four hour shifts to save on overtime.
- 4. Renovated the Water Treatment Plant's front entry stairway.

#### **BUDGET SUMMARY**

#### WATER UTILITY FUND

WATER UTILITY	2012 BUDGETED (CURRENT)	2012 ESTIMATED F	2013 ISCAL YEAR BUDGET
REVENUE	\$5,670,750	\$5,467,490	\$5,538,360
EXPENDITURES	\$5,842,502	\$5,676,644	\$5,853,870
NET INCOME (LOSS)		(\$209,154)	(\$315,510)
BEGINNING WORKING CAPITAL		\$3,203,629	\$2,994,475
ENDING WORKING CAPITAL		\$2,994,475	\$2,678,965

Note: Reserve

This fund has goals of attaining and maintaining the following reserves for operations, capital, and rate stabilization:

- Operations: 25% operating expense less debt service and pay-as-you-go capital.
- Capital: 25% of debt service but not less than \$500,000.
- Rate Stabilization: 10% of operating revenue or no less than \$500,000.

A 1.5% rate increase is proposed for FY 2013.

	WATE	R UTILITY	Y			
REVENUE	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED I	2013 FISCAL YEAR BUDGET
COMMERCIAL SALES	\$3,567,582	\$3,548,198	\$3,960,387	\$4,094,780	\$4,000,000	\$4,040,200
WATER AVAILABILITY CHG	\$1,127,867	\$1,150,205	\$1,156,076	\$1,154,000	\$1,160,480	\$1,160,000
PRIVATE FIRE SERVICE	\$97,550	\$101,927	\$106,123	\$102,000	\$107,000	\$107,000
INTEREST, COSTS AND PENALTIES	\$22,754	\$24,505	\$22,394	\$24,200	\$24,000	\$24,200
GAIN/SALE OF ASSETS	\$0	\$16,808	\$0	\$0	\$0	\$0
INTEREST ON INVESTMENTS	\$68,568	\$15,225	\$6,024	\$5,000	\$18,000	\$4,450
SUNDRY WATER SALES	\$16,864	\$12,971	\$20,373	\$12,000	\$10,800	\$11,000
LABOR REC-SERVICE SALES	\$15,824	\$20,777	\$11,039	\$4,000	\$11,500	\$13,500
CROSS CONNECT INSP FEES	\$35,999	\$61,785	\$77,796	\$66,000	\$28,500	\$66,000
WATER TESTING SERVICES	\$3,149	\$1,430	\$3,191	\$2,000	\$1,000	\$2,000
MISCELLANOUS REVENUE	\$1,151	\$1,326	\$7,036	\$0	\$1,900	\$0
WATER INVESTMENT FEE	\$0	\$0	\$0	\$0	\$0	\$50,000
CONTRIBUTIONS-IN-AID	\$5,116	\$0	\$0	\$0	\$0	\$0
USE OF FUND BALANCE	\$0	\$0	\$0	\$100,000	\$0	\$0
UTILITY DEMAND COMPENSATION	\$5,635	\$9,584	\$4,868	\$6,000	\$2,200	\$6,000
Total	\$4,968,060	\$4,964,741	\$5,375,306	\$5,569,980	\$5,365,380	\$5,484,350

REVENUE	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	2013 ISCAL YEAR BUDGET
RETIREE HEALTH INS-NHRS SHARE	\$0	\$0	\$0	\$75,790	\$78,630	\$39,340
RETIREE HEALTH INS-RETIREE SHR	\$0	\$0	\$0	\$24,980	\$21,870	\$14,670
Total	\$0	\$0	\$0	\$100,770	\$100,500	\$54,010
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	2013 ISCAL YEAR BUDGET
COMPENSATION	\$23,465	\$23,872	\$24,355	\$24,880	\$25,100	\$24,200
OUTSIDE SERVICES	\$11,492	\$10,735	\$10,451	\$16,200	\$16,200	\$16,150
INSURANCES	\$755	\$696	\$790	\$920	\$870	\$910
RETIREE HEALTH BENEFITS	\$12,137	\$18,019	\$53,565	\$170,540	\$175,800	\$90,230
OVERHEAD\FRINGE BENEFITS	\$16,046	\$17,421	\$18,064	\$19,260	\$18,440	\$18,950
UTILITY ADMIN CHARGES	\$408,586	\$304,847	\$384,160	\$581,000	\$439,550	\$0
ADMIN OH PAYMENT TO GENERAL	\$381,400	\$381,400	\$381,400	\$397,000	\$397,000	\$428,500
ADMIN SHARE TO GEN SERV	\$127,150	\$127,150	\$119,460	\$127,980	\$127,980	\$132,390
CD ADMIN & ENGINEERING CHARGES	\$147,772	\$117,590	\$116,660	\$117,000	\$117,000	\$0
Total	\$1,128,802	\$1,001,729	\$1,108,905	\$1,454,780	\$1,317,940	\$711,330

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APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED	2013 FISCAL YEAR BUDGET
COMPENSATION	\$298,124	\$256,893	\$288,791	\$349,320	\$297,290	\$167,43
OUTSIDE SERVICES	\$43,398	\$39,418	\$44,619	\$59,880	\$58,080	\$27,49
SUPPLIES	\$92,070	\$84,183	\$95,478	\$92,387	\$91,910	\$42,37
EQUIPMENT	\$45,234	\$30,261	\$27,108	\$28,430	\$28,430	\$22,75
INSURANCES	\$5,644	\$4,178	\$5,320	\$7,410	\$6,010	\$3,53
OVERHEAD\FRINGE BENEFITS	\$197,035	\$161,941	\$167,839	\$261,590	\$243,490	\$126,12
CD ADMIN & ENGINEERING CHARGES	\$0	\$0	\$0	\$0	\$0	\$144,70
Total	\$681,505	\$576,874	\$629,154	\$799,017	\$725,210	\$534,39
	VEHIC	CLE COSTS	S			
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED	2013 FISCAL YEAF BUDGET
GASOLINE, DIESEL, OIL	\$75,387	\$58,598	\$58,168	\$76,000	\$74,000	\$75,10
REPAIR PARTS	\$36,358	\$30,671	\$22,496	\$38,000	\$38,000	\$40,00
VEHICLE REPAIR, OUTSIDE	\$3,176	\$9,794	\$6,682	\$7,100	\$7,600	\$8,00
VEH REPAIR SHOP CHARGE	\$52,479	\$45,279	\$33,293	\$45,000	\$45,000	\$45,00
VEHICLE CHARGES ALLOC	(\$197,474)	(\$150,807)	(\$168,388)	(\$175,970)	(\$174,470)	(\$177,970
AUTO LIAB/COMPREHENSIVE	\$6,952	\$6,466	\$8,857	\$9,870	\$9,870	\$9,87
Total	(\$23,124)	\$1	(\$38,893)	\$0	\$0	\$
ALI	OCATED	TO UTILIT	Y FUND			
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED	2013 FISCAL YEAF BUDGET
UTILITY ADMIN CHG ALLOCATED	(\$817,172)	(\$609,694)	(\$768,320)	(\$1,019,320)	(\$879,090)	\$
Total	(\$817,172)	(\$609,694)	(\$768,320)	(\$1,019,320)	(\$879,090)	\$

	2009	2010	2011	2012	2012	2013
APPROPRIATIONS	ACTUAL	ACTUAL	ACTUAL	BUDGETED	ESTIMATED F	ISCAL YEAR BUDGET
COMPENSATION	\$281,482	\$238,981	\$243,749	\$263,290	\$246,710	\$278,500
OUTSIDE SERVICES	\$57,130	\$26,362	\$24,597	\$34,638	\$33,120	\$34,250
CHEMICALS	\$230,041	\$217,066	\$175,308	\$209,450	\$209,450	\$264,540
SUPPLIES	\$55,366	\$43,109	\$89,964	\$58,250	\$48,230	\$57,620
EQUIPMENT	\$4,407	\$1,544	\$551	\$5,531	\$5,540	\$5,540
UTILITIES	\$272,687	\$273,105	\$298,933	\$264,903	\$215,030	\$273,530
INSURANCES	\$16,570	\$20,487	\$24,017	\$24,810	\$24,770	\$24,760
OVERHEAD\FRINGE BENEFITS	\$179,205	\$155,836	\$165,392	\$179,460	\$169,090	\$194,010
REAL ESTATE TAXES	\$7,594	\$4,480	\$5,758	\$8,110	\$8,110	\$8,110
Total	\$1,104,484	\$980,970	\$1,028,269	\$1,048,443	\$960,050	\$1,140,860
PLA	NT & FACILIT	ΓΙΕS MAΙΊ	NTENANC	Œ		
	2009	2010	2011	2012	2012	2013
APPROPRIATIONS	ACTUAL	ACTUAL	ACTUAL		ESTIMATED F	
COMPENSATION	\$125,097	\$111,846	\$124,565	\$123,760	\$137,190	\$131,410
OUTSIDE SERVICES	\$6,811	\$10,528	\$14,352	\$16,170	\$16,170	\$10,910
SUPPLIES	\$23,927	\$28,457	\$20,775	\$26,140	\$26,400	\$25,640
EQUIPMENT	\$8,933	\$3,737	\$2,362	\$5,444	\$5,450	\$5,450
INSURANCES	\$2,774	\$2,403	\$2,930	\$3,020	\$4,100	\$3,330
OVERHEAD\FRINGE BENEFITS	\$77,349	\$74,718	\$85,234	\$88,160	\$97,910	\$94,420
Total	\$244,890	\$231,690	\$250,218	\$262,694	\$287,220	\$271,160

	2009	2010	2011	2012	2012	2013
REVENUE	ACTUAL	ACTUAL	ACTUAL	BUDGETED	ESTIMATED F	ISCAL YEAR BUDGET
MISCELLANOUS REVENUE	\$0	\$0	\$1,765	\$0	\$1,610	\$0
Total	\$0	\$0	\$1,765	\$0	\$1,610	\$0
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	2013 ISCAL YEAR BUDGET
COMPENSATION	\$183,927	\$175,837	\$186,044	\$197,560	\$197,120	\$202,330
OUTSIDE SERVICES	\$1,539	\$1,682	\$1,785	\$1,400	\$1,500	\$1,500
RIGHT-OF-WAY MAINTENANCE	\$124,000	\$55,000	\$120,000	\$120,000	\$120,000	\$120,000
SUPPLIES	\$10,848	\$9,130	\$6,875	\$13,031	\$12,761	\$13,330
EQUIPMENT	\$60,266	\$45,087	\$50,873	\$45,560	\$45,560	\$45,560
INSURANCES	\$5,218	\$4,759	\$5,642	\$7,160	\$6,390	\$7,300
OVERHEAD\FRINGE BENEFITS	\$116,700	\$119,526	\$131,113	\$146,830	\$140,060	\$151,850
Total	\$502,497	\$411,021	\$502,333	\$531,541	\$523,391	\$541,870

APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	2013 ISCAL YEAR BUDGET
COMPENSATION	\$33,013	\$32,588	\$38,083	\$24,500	\$31,410	\$30,50
OUTSIDE SERVICES	\$15,249	\$11,751	\$23,639	\$10,000	\$13,000	\$10,00
SUPPLIES	\$10,607	\$17,761	\$17,821	\$10,059	\$24,000	\$12,50
EQUIPMENT	\$9,369	\$6,164	\$10,715	\$2,530	\$2,530	\$2,53
INSURANCES	\$936	\$862	\$1,140	\$840	\$1,270	\$99
OVERHEAD\FRINGE BENEFITS	\$16,993	\$15,022	\$19,067	\$16,930	\$17,240	\$17,71
Total	\$86,166	\$84,148	\$110,465	\$64,859	\$89,450	\$74,23
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	
APPROPRIATIONS  COMPENSATION	¢10.511	¢21.404	¢10.511	¢1.6.500	\$15.020	BUDGET
OUTSIDE SERVICES	\$19,511 \$1,609	\$21,484 \$0	\$12,511 \$140	\$16,500 \$3,000	\$13,020	\$20,00 \$3,00
SUPPLIES	\$7,544	\$8,584	\$13,120	\$5,000	\$5,000	\$5,00 \$5,20
EOUIPMENT	\$5,857	\$5,318	\$4,159	\$2,370	\$2,370	\$2,37
INSURANCES	\$556	\$574	\$375	\$590	\$520	\$72
OVERHEAD\FRINGE BENEFITS	\$12,669	\$14,859	\$8,684	\$11,900	\$11,100	\$14,76
Total	\$47,746	\$50,819	\$38,988	\$39,360	\$34,510	\$46,05

	REPAIRS 7	TO HYDR A	ANTS			
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	2013 ISCAL YEAR BUDGET
COMPENSATION	\$10,841	\$7,660	\$6,122	\$12,500	\$5,070	\$7,50
SUPPLIES	\$4,948	\$7,112	\$1,628	\$3,500	\$6,500	\$3,65
EQUIPMENT	\$4,570	\$1,920	\$1,501	\$2,740	\$2,740	\$2,74
INSURANCES	\$301	\$208	\$189	\$470	\$170	\$28
OVERHEAD\FRINGE BENEFITS	\$7,284	\$5,393	\$4,209	\$9,690	\$8,040	\$5,87
Total	\$27,944	\$22,293	\$13,649	\$28,900	\$22,520	\$20,04
	DEBT	SERVICE				
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	2013 ISCAL YEAF BUDGET
PRINCIPAL	\$1,487,949	\$1,715,466	\$1,569,548	\$1,530,590	\$1,530,590	\$1,576,00
INTEREST & COSTS ON DEBT	\$328,957	\$468,171	\$395,951	\$423,710	\$418,020	\$434,39
Total	\$1,816,906	\$2,183,637	\$1,965,499	\$1,954,300	\$1,948,610	\$2,010,39
	RECOLLE	CTIBLE W	ORK			
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	2013 ISCAL YEAR BUDGET
COMPENSATION	\$6,453	\$6,195	\$6,837	\$8,400	\$4,820	\$5,00
OUTSIDE SERVICES	\$0	\$4,439	\$960	\$1,000	\$500	\$1,05
SUPPLIES	\$13	\$4,363	\$787	\$1,500	\$500	\$1,55
EQUIPMENT	\$1,956	\$703	\$609	\$920	\$0	\$
INSURANCES	\$179	\$167	\$201	\$320	\$350	\$18
OVERHEAD\FRINGE BENEFITS	\$2,835	\$3,478	\$3,011	\$6,500	\$5,600	\$3,91
Total	\$11,437	\$19,344	\$12,406	\$18,640	\$11,770	\$11,69

APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	201: ISCAL YEAR BUDGE
COMPENSATION	\$6,631	\$12,301	\$18,758	\$15,000	\$13,910	\$15,00
OUTSIDE SERVICES	\$955	\$0	\$710	\$1,000	\$1,000	\$1,00
SUPPLIES	\$481	\$0	\$332	\$400	\$0	\$
EQUIPMENT	\$3,088	\$3,679	\$5,316	\$2,300	\$2,300	\$2,30
INSURANCES	\$151	\$250	\$440	\$360	\$320	\$32
OVERHEAD\FRINGE BENEFITS	\$4,449	\$8,106	\$12,510	\$11,580	\$10,750	\$11,71
Total	\$15,755	\$24,336	\$38,066	\$30,640	\$28,280	\$30,33
V	WATER LAI	B OPERAT	IONS			
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	201: ISCAL YEAF BUDGE:
COMPENSATION	\$273	\$47,153	\$50,852	\$61,880	\$53,130	\$49,84
OUTSIDE SERVICES	\$0	\$21,255	\$12,665	\$25,000	\$30,000	\$30,00
SUPPLIES	\$0	\$22,426	\$19,746	\$20,905	\$23,010	\$23,01
INSURANCES	\$5	\$971	\$1,152	\$1,610	\$1,250	\$1,24
OVERHEAD\FRINGE BENEFITS	\$149	\$33,841	\$37,796	\$47,800	\$44,230	\$38,94
Total	\$427	\$125,647	\$122,211	\$157,195	\$151,620	\$143,03
CAPI	ΓAL OUTL	AY AND T	RANSFEI	₹		
APPROPRIATIONS	2009 ACTUAL	2010 ACTUAL	2011 ACTUAL	2012 BUDGETED	2012 ESTIMATED F	201: ISCAL YEAF BUDGE
PRIOR YEAR CAPITAL OUTLAY	\$1,941	\$0	\$0	\$5,000	\$0	\$5,00
254 ALL EMER CAPITAL REPL	\$21,363	\$0	\$0	\$50,000	\$24,000	\$50,00
448 HYDRANTS	\$62,481	\$42,624	\$50,766	\$51,000	\$65,710	\$52,50
TRANSFERS TO CAP PROJECT FUND	\$592,646	\$108,000	\$132,243	\$265,453	\$265,453	\$161,00
TRANSFERS TO TRUST	\$0	\$0	\$0	\$100,000	\$100,000	\$50,00
Total	\$678,432	\$150,624	\$183,009	\$471,453	\$455,163	\$318,50

#### **FUNDING IMPACT**

#### Fiscal Year 2012

FY 2012 total expenditures are estimated to be \$5,676,644; within the budget of \$5,842,502. The savings were principally realized through savings in plant operations and maintenance expenses.

FY 2012 total revenues are estimated to be \$5,467,490, approximately \$200,000 below FY 2012 budget levels.

#### Fiscal Year 2013

FY 2013 total expenditures are very similar to FY 2012 budget levels.

The FY 2013 budget for process chemicals is approximately \$264,000 for disinfection, coagulation and fluoridation. The right-of-way rental fee is funded at \$120,000.

FY 2013 total revenues are anticipated to decrease about 3% from the FY 2012 budget.

The fund requests a 1.5% increase in rates in FY 2013.